



Public Alert to EPB Customers Regarding Silver Holdings and Claim Submission Process

Dear EPB Customer,

This Public Alert is issued in connection with the ongoing liquidation of Euro Pacific International Bank, Inc. (EPIB) under the supervision of the Office of the Commissioner of Financial Institutions of Puerto Rico (OCIF) and the coordinated framework established by the Settlement Agreement among the Trustee and certain third parties.

Claimants Shall Follow the claims process; Do not submit direct requests to Silver Bullion.

Customers seeking payment (including for any silver-related claim) must follow the instructions provided on the official liquidation portal and submit claims in the prescribed forms and manner. All claims must be submitted under oath using the OCIF Claim Form A and must include all evidence and supporting documentation that could sustain your claim. Claims must be submitted within sixty (60) days of the date of the applicable notice, and late claims will not be accepted. Please follow the portal instructions for secure submission of documents and communications, and do not send sensitive documents via email. If you have already filed a proof of claim through the Trustee liquidation process, you do not need to file again.

Customers with silver-related claims must follow the OCIF-supervised liquidation claims process and submit claims in the prescribed manner and forms, rather than sending direct demands or instructions to Silver Bullion Pte. Ltd. or The Safe House SG Pte. Ltd.

Silver Bullion Pte. Ltd. and The Safe House SG Pte. Ltd. are not parties to the Settlement Agreement reached and are not acting nor will they act as claims administrator, intermediary, reconciler, mediator, or decision-maker for customer entitlements. Accordingly, Silver Bullion/The Safe House will not process or adjudicate direct individual customer claims, and any request concerning ownership, entitlement, balance, release, transfer, allocation, or treatment of holdings should be directed through the Trustee/Receiver process. Accordingly, customers should not send direct claims demands, or release/transfer instructions to Silver Bullion/The Safe House as a substitute for filing through the liquidation portal process.

For Abundance of Doubts All Parties Shall Be Informed that:

- 1. Silver Bullion/The Safe House are not responsible for independently determining ownership or entitlement to EPB-related silver holdings;**
- 2. Direct customer instructions or notices to Silver Bullion/The Safe House do not constitute valid authority for release or transfer of assets;**
- 3. Any transfer, release, sale, allocation, or onboarding process remains subject to formal written authorization through the Receivership process, together with applicable Singapore legal and compliance requirements;**



4. **Silver Bullion/The Safe House are not expected to administer, reconcile, mediate, allocate, or adjudicate customer claims arising from the Settlement Agreement; and**
5. **If individual distribution to claimants is required, the Receiver will make separate arrangements for such distribution outside Silver Bullion/The Safe House, unless otherwise expressly agreed in writing.**

How to submit a claim (Required Forms and Method)

To participate in the Trustee-administered liquidation process, customers **must** submit their claims within sixty (60) days of the date of the applicable notice. Claims must be submitted under oath using the OCIF Claim Form A and must include all evidence and supporting documentation that substantiates the claim. Customers must follow the portal instructions established for secure submission of documents and communications. Do not send sensitive documents via email.

If you have already filed a proof of claim through the Trustee liquidation process, you do not need to file again. Your claim will be reviewed and you will be informed of any additional documents or information you need to provide.

Payment treatment and administration of claims

If you elect to participate in the Trustee-administered liquidation process, your claim will be processed and paid by the Trustee.

If you do not file a claim within the required timeframe, you will not participate in the Trustee's liquidation process and your claim will be handled by Qenta.

Official portal and contact information

A designated website portal has been established to channel communications regarding the liquidation process and to receive documents and correspondence relevant to your claim.

Domain: <https://epbprliquidation.com/>.

Email: trustee@epbprliquidation.com and trusteesupport@epbprliquidation.com

Mailing Address: P.O. Box 11492, San Juan, PR 00922-1492.

Compliance Notice:

This publication is provided for informational purposes only and does not constitute legal, financial, or investment advice. References to the liquidation of **Euro Pacific International Bank, Inc.**, reflect publicly available information as of the date of publication. The liquidation is being carried out in accordance with applicable U.S. laws and regulations, including those enforced by the Commissioner of Financial Institutions of Puerto Rico (OCIF), and other relevant regulatory authorities. This communication does not constitute an offer to sell or a solicitation of an offer to buy any securities or financial instruments. Readers should consult their own legal, financial, or regulatory advisors before acting on any information contained herein.