

## RECEIVER'S REPORT ON EURO PACIFIC INTERNATIONAL BANK, INC. LIQUIDATION PROCESS UPDATE November 15, 2023

Esteemed Customers,

By this time Euro Pacific International Bank ("EPIB") "Opt-Out" customers have been contacted through the designated website portal to upload certain information required by the Trustee to update and verify information required to commence the liquidation process. First, customers please be informed that the Axos Document Delivery Portal is a secure site used to deliver documents to trustees using Axos trustee services software.

While personal and account information for EPIB customers remains stored in the electronic records maintained for the bank, still this information needs to be verified and updated regularly for purposes of complying with Puerto Rico and international banking guidelines applicable to this institution in liquidation. Notwithstanding, at the present time and considering that the funds distribution for "Opt-Out" customers still has not been determined, the documentation update required for commencing distribution will be stayed for until the Voluntary Liquidation Plan is approved by the Commissioner of Financial Institutions of Puerto Rico. On this main reason, the invitation link sent to your email address is no longer active and we will inform in due time when this will be activated.

As to when you will receive your money, the liquidation process of this bank is still in process mainly on account of funds deposited at correspondent's banks which need to be made available for distributions. Any distributions to customers will commence once the Plan of Liquidation is filed by the undersigned with the Puerto Rico regulatory agency and approved by the Commissioner.

Further communications will be provided in due course.

If you have any questions, please contact the <a href="mailto:trustee@epbprliquidation.com">trustee@epbprliquidation.com</a> or visit the website at <a href="https://epbprliquidation.com/">https://epbprliquidation.com/</a>.

## Wigberto Lugo Mender

Trustee Appointed by The Office of the Commissioner of Financial Institutions, Puerto Rico